

BOOKING TERMS & CONDITIONS FOR WENSUM VIEW COTTAGE

Confirmation of bookings reservations may be made by telephone or e mail and will be held for 7 days during which time a deposit must be received.

1. Initial payment for full week bookings

Bookings will be confirmed on receipt of a non returnable 30% deposit being paid and the balance will be invoiced 2 calendar months prior to arrival day unless booked through an outside agency.

2. Balance payment.

All monies must be paid in full 2 calendar months prior to arrival date.

Late bookings: Any booking made within 2 calendar months of arrival must be paid in full.

Short breaks & weekends Payment for short breaks and weekends is due in full at time of booking.

3. Method of payment

BACS details will be provided. CHEQUES SHOULD BE MADE PAYABLE TO MILL LODGE FARM.

4. Booking cancellations

We cannot accept responsibilities for hirers cancellation and would advise that they take out insurance to cover travel and cancellation costs. The NFU will provide insurance for such eventuality.

5. Amenities

The use of all amenities is entirely at the hirers risk and no responsibility can be accepted for injury or loss or damage to hirers or visitor belongings. The property is sited within secure and safe gardens but is adjacent to the River Wensum and parents need to be aware that children must be supervised at all times when on the meadow and around all water areas. There is a private swimming pool which is for use by arrangement with the owners (see attached terms and conditions) and no one under the age of 18 will be permitted to use the pool unaccompanied.

6. Party numbers.

Under no circumstances can more than the maximum number of persons as stated on the booking form occupy or use the property. Owners reserve the right to refuse the right of admittance if this condition is not observed. In addition the owners reserve the right to refuse or revoke any bookings from parties that may in their opinion (and at that their sole discretion) be unsuitable for the property.

7. Hirers responsibilities

The hirer is expected to take reasonable care of the property. All equipment and furnishings must be left clean and the property must be left in good order at the end of the hire period.

8. Damage

A damage deposit of £150.00 is payable on arrival and will be refunded in full on departure as long as these conditions have been adhered to. Minor breakages and damage will not normally be charged for but we do reserve the right to charge for extra cleaning that may be needed, breakage or damage and may refuse future bookings. The owners reserve the right to repossess Wensum View Cottage at any time where the hirer or member of the party has caused damage. The owner shall not be liable to make a refund for any remaining portion of the hire terms paid.

9. Availability

If the owners are forced to cancel the holiday for reasons beyond their control a full refund will be paid including deposit.